

21 August 2020

To whom it may concern,

1. Any person ("user") who signs up to Namola's services does so in their personal capacity, and such engagement will be between themselves and Namola. The recommendation of Namola's services by Constantia Watch does not create any kind of legal obligation upon or relationship with Constantia Watch in relation to that engagement. The relationship remains solely between Namola and the user.
2. Namola accepts that Constantia Watch is not a response organisation, and as such, no response will ever be asked of, or expected from, Constantia Watch by Namola.
3. Namola has agreed to inform Constantia Watch's Central Control Room of incident alerts which arise within Constantia Watch's area of operation and/or from Constantia Watch affiliated users. To the extent that Constantia Watch is able to pass the incident information on to relevant responders/response organisations, they are able to do so, however there is no obligation placed on them to do so.
4. There is no financial relationship - direct or indirect - between Constantia Watch and Namola. We confirm that Constantia Watch has offered to recommend Namola's services purely because they believe it will be useful for their members to have, and in an effort to assist their members (or other residents) stay safe.

Should there be any queries in respect of the above, please do not hesitate to contact Namola directly, at hello@namola.com

Kind regards,



Mark Ross
Head of Business Development
Namola EMS Group (Pty) Ltd